Theme and topic map:

# Moderation processes

*Definition:* Global theme relating to the procedural and organizational aspects of being a moderator.

## Operational moderation processes

*Definition:* Theme relating to what the operational duties of a moderator (e.g., checking the mod queue, using auto-mod, interacting with users, etc.).

### 5\_Moderator operational duties *Definition*: Topic relating to descriptions of day-to-day operational duties of moderators.

### 1\_User rule violations *Definition*: Topic relating to examples of users violating specific subreddit or site-wide rules.

### 12\_Auto-mod and bots in moderation

*Definition:* Topic relating to descriptions of auto-moderator and other bot uses for current moderation practices.

* + 1. 14\_The worst parts of moderation  
         
       *Definition:* Topic relating to descriptions and examples of the problems encountered whilst performing daily moderation duties.
    2. 16\_Subjectivity and lenience in moderation  
         
       *Definition:* Topic relating to examples of moderators using subjective judgment during daily practice, including having lenience with rule violating users.
  1. Managerial moderation processes  
       
     *Definition:* Theme relating to the managerial duties (e.g., communicating with other moderators, managing the hierarchy in moderators, equality of mod team, etc.).  
     1. 6\_D.E.I. in moderation  
          
        *Definition*: Topic relating to descriptions and examples of ways the moderators deal with D.E.I. problems (e.g., racism/sexism in moderators)
     2. 7\_Hierarchy and Voting in Moderation  
          
        *Definition:* Topic relating to descriptions of the hierarchy and voting mechanisms in moderation.
     3. 8\_Problems with moderator management  
          
        *Definition:* Topic relating to examples of difficulties in managing relationships between moderators.
     4. 9\_Managing research into subreddit  
          
        *Definition:* Topic relating to examples of ways moderators manage their relationship with researchers.
     5. 15\_Communication between moderators  
          
        *Definition:* Topic relating to descriptions and examples of moderator’s communications (e.g., using slack/discord, some/a lot of communication, etc.).
  2. Subreddit rules  
       
     *Definition:* Theme relating to the written rules of a subreddit for users and moderators   
     1. 3\_Details of subreddit rules  
          
        *Definition:* Topic relating to descriptions of a subreddit’s specific rules.
     2. 22\_Reddit rules about making money using a subreddit  
          
        *Definition:* Topic relating to examples of money-related rules for moderators and users (e.g., no advertising, no compensation for moderation, etc.).

# Reasons for moderation

*Definition:* Global theme relating to the reasons moderation is needed.

* 1. Affordances of online dialogue  
       
     *Definition:* Theme relating to the features of online dialogue spaces (e.g., anonymous users, algorithmic content selection, etc.).  
     1. 0\_Anonymity as online dialogue  
          
        *Definition:* Topic relating to discussions about how anonymity characterizes the difference between online and offline dialogue.
     2. 2\_The future of AI in moderation  
          
        *Definition:* Topic relating to discussions about the future of technology and AI in moderation, including limitations of technology for capturing context in text-based dialogue.
     3. 10\_Social media amplifies ignorance and misinformation  
          
        *Definition:* Topic relating to discussions about social media enabling the spread of misinformation and ignorance with their social networking algorithms.
     4. 25\_Anarchy and chaos without moderation  
          
        *Definition:* Topic relating to how anarchy and chaos would spread without moderation (e.g., 4chan).
  2. Motivations for moderating  
       
     *Definition:* Theme relating to the motivations behind moderation practices (personal, social, practical, etc.).   
     1. 8\_The necessity of moderation  
          
        *Definition:* Topic relating to discussion of why moderation is needed in online dialogue.
     2. 9\_Moderation as encouraging good conversation  
          
        *Definition:* Topic relating to discussion of how moderation is done to encourage good conversation.

### 11\_Moderation as reducing harm

*Definition:* Topic relating to discussion of how moderation is done to reduce harm.

* + 1. 13\_Primary goal of moderation  
         
       *Definition:* Topic relating to discussion of moderators’ primary goal when moderating.
    2. 20\_Moderation to hold people accountable for their speech  
         
       *Definition:* Topic relating to discussion of how moderation is needed to hold people accountable for their speech (and thus limit free speech).
    3. 24\_Personal motivations for moderating  
         
       *Definition*: Topic relating to discussion of personal motivations of moderators for moderating (both in the speaker and observed in others).
  1. Norms of online dialogue  
       
     *Definition:* Theme relating to the norms governing online dialogues.   
     1. 4\_Free speech and its limitations  
          
        *Definition*: Topic relating to discussions of free speech.
     2. 17\_Features of high quality subreddits  
          
        *Definition*: Topic relating to discussions of what makes a high quality subreddit.
     3. 21\_The role of reddiquette in moderation  
          
        *Definition*: Topic relating to discussions of the role of reddiquette (e.g., as common sense).
     4. 23\_Anti-social behaviours varies by context  
          
        *Definition:* Topic relating to discussions about the variations in anti-social behaviour in different subreddits and/or online dialogue spaces.